

Policy and procedures manual

for

NSW Women's Refuge Movement

Developed and compiled by

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Project of the NSW Women's
Refuge Resource Centre

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This manual has been written using a number of manuals as source material. We gratefully acknowledge this input. The resources used include:

Albury Wodonga Women's Refuge Inc 2002, *Policy and Procedure Manual*

Amberlys Single Women's Refuge 1999, *Policy and Procedure Manual*

Australian Services Union 2002, *various Information sheets*

Dawn House Inc 2002, *Policy and Procedure Manual*, Northern Territory

Jenny's Place Inc. Women and Children's Refuge *Policies and procedures relating to working with children*

Kempsey Women and Children's Service, *Policy and Procedure Manual*

Kempsey Women and Children's Service, *Management Committee Manual*

Kulkuna Cottage Women's Refuge Ltd, *various forms*

National Case Management Working Group 1997, *Case Management Resource Kit for SAAP Services, Section 4*

NSW Sport and Recreation Industry Training Advisory Body 2001, *Establishing Quality Systems and Processes – A manual for organisations within the Sport and recreation Industry*

NSW Women's Refuge Movement 1999, *An Open Door – NSW Women's Refuge Movement Access and Equity Manual* NSW Women's Refuge Resource Centre Inc, Sydney

Upper Hunter Community Services Policy Group 1999, *Policy and Procedure Register*, Muswellbrook Shire Council

Western Sydney Sole Women's Accommodation Service 2001, *Policy and Procedure Manual*

Youth Coalition of the ACT Inc., *Policy and Procedures Manual*

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